

Terms & Conditions of Booking

Trebared Campsite is the trading name of Trebared Cyf, the provider of this holiday. By making a holiday booking you accept the following Terms & Conditions:

The Greener Camping Club

To comply with countryside planning policy, we operate as a Greener Camping Club members-only campsite. When you book your stay, you will be enrolled as a member of the Club. Membership costs £12 for the camping season and gives you access to over 180 of the greenest campsites in the UK. Since its foundation in 2015, every year at least 10% of Club membership revenue is invested in environmental projects at its campsites. This includes tree and hedge planting, wildflower meadow creation and the provision of nesting boxes and bat boxes.

Payment

Payments will be handled by the Pitch up booking system. Alternatively, cash is accepted upon arrival only if the booking was not done via Pitch up.

Cancellation by You

Cancellation must be made at least 24 hours before arrivals. Campers will not be refunded if cancellations were done within 24 hours of the booking. We do not handle any of the cancellation or refund process if the booking was made via Pitch up, please check their website for more information. If payment was made with cash, please contact Dai who's number is on our website. The Greener Camping Club membership fee is not refundable.

Cancellation by Us

Trebared Campsite reserves the right to cancel a camping or yurt holiday at short notice if we are unable to provide safe accommodation or a safe camping environment, due to extreme weather conditions, ill health, fire, flooding or any other extenuating circumstances beyond our control. Under such circumstances, your full payment will be returned to you. Trebared Campsite cannot accept liability or responsibility for any loss, including consequential loss, caused by cancellation. The Greener Camping Club membership fee is not refundable.

Children & Risks

There are many opportunities for play and adventure around our field. Our aim is for children to have a truly enriching experience of space and freedom. But because Trebared Campsite is a working farm there are contingent risks to be aware of. We allow (in fact we encourage) campfires, we have kindling and firewood on site, there are tractors and farm animals around, and the footpaths may have tripping hazards such as badger or foxholes in them. These risks are small and should be self-evident - but if you are not clear, please ask.

Trebaed Campsite accepts no responsibility for injury incurred on site. Parents are responsible for the supervision of their children on site at all times.

Arrival & Departure Times

An estimated arrival time will be requested upon booking, however arrival must be between 10am and 10pm. Please call us if you think you may arrive later so that we can make suitable arrangements. On departure day, please vacate your camping pitch by 12pm.

Cars & Campervans

The speed limit while on Trebaed Campsite is 5 mph. If you are staying in the camping meadow you may take your car down to your pitch on arrival day to set up, and on departure day to pack up. For the rest of your stay, cars must be parked in the stable yard. Campervans are only permitted on certain pitches. If we have had periods of prolonged rain and the ground is considered too soft to drive on, please use the wheelbarrows and trolleys to transport your gear. Help will be provided if required. If you are booked to stay on one of the secluded pitches, vehicles may be taken on the hardened tracks - but again, following prolonged periods of rain we may ask that you leave your vehicle in the stable yard or on the hardstanding.

Consideration for Others

This is a peaceful, quiet campsite for the enjoyment of nature. We do not allow car radios, Bluetooth speakers or any other amplified music, and only quiet talking is permitted after 10.30pm. Acoustic instruments such as guitars, harmonicas and flutes can be played before then. Noisy visitors who persistently disturb other guests will be asked politely to leave, without refund. If you are out for the night and arrive back late, please leave your car in the stable yard.

Recycling & Rubbish

A condition of camping here is that you recycle your rubbish. That means separating glass, cans, plastic, paper, cardboard etc. and placing them in the special bins provided in the barn. What is left - ie. only items that are not recyclable - can be placed in the small landfill bin. Please do not leave punctured airbeds, broken tents, folding chairs, kites etc. on site.

Campfires

Please only use the designated campfire places and do not enlarge or alter their position. Do not leave your campfire unattended and think carefully about whether or not to light a fire if it is windy. Trebaed Campsite accepts no liability for injury or damage caused by your campfire. By lighting it you accept full responsibility for it.

Chemical Toilet Disposal

If you bring a portable toilet and wish to dispose of the contents in our disposal point (CDP), please ensure that the chemical used does not contain formaldehyde, chlorine, bleach or any other corrosive or toxic chemical (blue chemicals).

Day Visitors

Day visitors are only permitted by prior agreement. Fees may apply.

Property Loss

Trebaerd Camping cannot be held responsible for any lost or stolen property.

Smokers

All yurts and all undercover facilities are strictly NO SMOKING. If you smoke, please do so outside and dispose of cigarette ends in the campfire or bin.

Dogs

Dogs are permitted by special arrangement only. If we have agreed to take your dog, the following rules apply:

- Your dog must be under full control at all times and must not run free around the land.
- Dogs are not permitted in the communal undercover area or the facilities in the barn.
- Dog waste must be bagged and binned at all times.
- When walking the paths around the farm your dog must be on a lead.
- All dog breeds listed under the Dangerous Dogs Act 1991 are prohibited.

The Weather

In common with all of wild west Wales, this campsite can be subjected to extreme weather conditions. Very strong winds and torrential rain can occur at any time of year. You must ensure that your tent is robust and correctly erected, and avoid pitching in any obvious dips. If extreme weather is forecast during your stay we will alert you.

Additional Terms & Conditions Relating to Yurt Bookings

Breakages & Damage

Should any damage or breakages occur, other than acceptable wear and tear, a charge for repairs or replacement will be made. We reserve the right to charge for excessive cleaning where a yurt has been left in an unacceptable condition through waste, litter, interference in the structure, movement of furniture and contents etc. Guests will be held responsible for any fire, smoke or general damage, or alteration to the structure caused by negligence.